[https://www.gov.uk/government/publications/universal-credit-and-rented-housing--2/universal-credit-and-rented-housing-guide-for-landlords#reporting-changes](https://www.gov.uk/government/publications/universal-credit-and-rented-housing--2/universal-credit-and-rented-housing-guide-for-landlords%22%20%5Cl%20%22reporting-changes)

**10.2 Changes which may affect or end the Managed Payment to landlord (MPTL) APA**

Whilst a MPTL is in place the landlord must notify the department of any changes which a landlord can be reasonably expected to know which might affect the claimant’s entitlement to Universal Credit and the amount awarded. For example, the claimant changes address.

When a claimant changes address the MPTL APA will cease from the end of the assessment period before the claimant changed address

If your tenant moves home and you need to end a MPTL, please contact the service centre immediately on 0800 328 5644.

[Find out about call charges](https://www.gov.uk/call-charges)

If the MPTL is overpaid due to a change that has not been reported by either the claimant or the landlord, the landlord may be asked to repay the overpaid benefit. Universal Credit payments are made every calendar month and take account of changes during that month.

Note: If a claimant has earnings in a particular month that are higher than normal the claimant may get a lower Universal Credit payment for that month. This will reduce the value of any MPTL that may be in place; or no payment at all will be paid to the landlord if the claimant’s earnings are high enough and they no longer qualify for Universal Credit.

The claimant is responsible for paying any shortfall in their rent to their landlord.

DWP should notify you when the MPTL ceases but we cannot tell you the reason why. This is because of data sharing regulations and claimant confidentiality.